

## Our Commitment to Building Managers

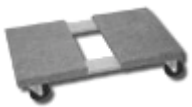


At RJB International we understand that your tenants respect and listen to your advice when it's time to relocate. We want you to know that we value your opinion and recommendations. In fact, we value your opinion so much that we are putting our commitment to you, in writing. Our goal is to be the most well-liked and recommended commercial relocation management service in the region.



As part of our program to minimize the trauma and disruption while working in your facility we are making the following commitments:

- We require our movers to be polite and quiet
- We don't allow our crews to smoke inside public areas
- We won't trash your bathrooms
- We won't use your dumpster for our trash
- Our movers will be in uniform at all times
- Our moving personnel are only authorized to be present in areas related to the move
- Every bid for services will include extensive building protection
- We will ensure a "Certificate of Insurance" is on file in your facility



We know you have many choices when it's time to make suggestions to your tenants about movers and we want to thank you for your serious consideration.

We are committed to 100% satisfaction. If you have any questions please contact Richard Burton at 206-898-0308.

Richard Burton, President  
RJB International - Commercial Relocation Management Division

**206-898-0308**

